## HOW TO SIGN IN FOR A VIRTUAL CLASS:

| Serasana.com<br>(on a computer)   | Serasana.com<br>(on a mobile device)  | Serasana App   | MindBody App   |
|---|---|--|--|
|   | • RETURN OF         • RETURN OF | serasana<br>*best option*  |  |
| <b>1.</b> Type serasana.com/virtual into your browser bar.  | <b>1.</b> Type serasana.com/virtual into your browser bar.  | <b>1.</b> Download the free app to your mobile device.   | <b>1.</b> Download the free app to your mobile device.   |
| <b>2.</b> Scroll to class you want to sign up for.  | <b>2.</b> Scroll to class you want to sign up for.  | <b>2.</b> If you are new to this app, it will ask you to create an account and maybe add a credit card (even if you already have an account and credit card on file with us.)  | <b>2.</b> If you are new to this app, it will ask you to create an account and maybe add a credit card (even if you already have an account and credit card on file with us.)  |
| <b>3.</b> The site will ask you to log in with your email & password or create a new account. If you cannot remember your log in credentials, no worry! Just create a new account and we will merge your accounts on the back side.   | <b>3.</b> The site will ask you to log in with your email & password or create a new account. If you cannot remember your log in credentials, no worry! Just create a new account and we will merge your accounts on the back side.   | <b>3.</b> If you already have an account with us, no worries. We will merge your account on the backside. If you already have a class pass that you purchased from your home studio, rest assured you will not be charged a second time.                                       | <b>3.</b> If you already have an account with us, no worries. We will merge your account on the backside. If you already have a class pass that you purchased from your home studio, rest assured you will not be charged a second time.                                       |
| <b>4.</b> Once you are logged in, it may seem as if the site is not recognizing your class pass that you purchased in another location. Please ignore if the site tells you that you owe for a class. Again, if this is your first time to join this way, we will sync your payment options on the back side. | <b>4.</b> Once you are logged in, it may seem as if the site is not recognizing your class pass that you purchased in another location. Please ignore if the site tells you that you owe for a class. Again, if this is your first time to join this way, we will sync your payment options on the back side.                               | <ul> <li>4. On the menu, choose<br/>Booking&gt;Classes.</li> <li>5. At the top, toggle to the location<br/>called Serasana Virtual. You may also<br/>see it called Serasana Austin.</li> <li>6. When Serasana Virtual is shown, book<br/>the class you want to take</li> </ul> | <ul> <li>4. On the menu, choose<br/>Booking&gt;Classes.</li> <li>5. At the top, toggle to the location<br/>called Serasana Virtual. You may<br/>also see it called Serasana Austin.</li> <li>6. When Serasana Virtual is shown,<br/>book the class you want to take</li> </ul> |
| <b>5.</b> If we have any questions, contact us at virtual@serasana.com  | <b>5.</b> If we have any questions, contact us at virtual@serasana.com  | <b>7.</b> If we have any questions, contact us at virtual@serasana.com   | <b>7.</b> If we have any questions, contact us at virtual@serasana.com   |